

Vitae Naturals, as a manufacturer of natural ingredients from vegetal origin, establishes the following principles to ensure the food safety and innocuousness of their products and guarantee customers' satisfaction:

- *Appropriate communication channels will be kept to detect any current or future need from our customers in order to meet their expectations.*
- ***Vitae Naturals** is committed to implement and keep all quality system and product certifications demanded in the market (FSSC 22000, GMP-HACCP-Codex Alimentarius, Kosher, Halal, Organic, RSPO, etc.). IP Certification (Non-Genetically Modification of the product) strives for maintaining and complying with all principles and rules established in Eurofins Non-GMO (IP Control) certification program.*
- *All the staff of **Vitae Naturals** should be involved in achieving the goals of the Company. Therefore, Food Safety culture and convenient quality and environmental practices will be promoted among its employees.*
- ***Vitae Naturals'** interest in Food Safety culture, Security, Quality Management and Environmental legislative compliance will be manifested through training and awareness programs, encouraging the participatory management for the ultimate benefit of the Company. The staff of Vitae Naturals must be periodically trained about the implemented certifications.*
- *In seeking to ensure the development of the activities under the applicable Regulations and guidelines, legislation and HACCP principles will be fulfilled, as well as any other requirements agreed with interested Third Parties.*
- *Control and checking will be established in order to guarantee a suitable use of human and material resources.*
- *It is necessary to get a constant improvement of the Quality, Environmental and Food Safety Management Systems by means of establishing suitable measurement systems and proper monitoring of the products and processes as well as analysis of the information obtained.*
- *All production staff of **Vitae Naturals** should invoke the implemented quality standards in order to optimize the production parameters with the aim of improving quality, safety, innocuousness and legality of the product.*
- ***Vitae Naturals** bets on the Environmental Management focused on the minimization of the impact of its business activity and in compliance with the current environmental legislation. This minimization will be determined by topics such as recycling, reduction of energy and water consumption, recovery and waste management, etc.*

Every year, the Management establishes quality purposes after analyzing:

- *Market situation (needs and requirements from customers, suppliers, competitors, etc)*
- *Quality results from the previous year.*
- *Deviations detected referred to the expected goals.*

Vitae Naturals' General Manager/Technical Director